

# Canine Connection Daycare Agreement

This is an Agreement between Canine Club LLC d/b/a Canine Connection (hereinafter called "CC") and the pet owner whose signature appears below (hereinafter called "Owner"). By signing this Agreement and using doggie daycare services at CC, Owner agrees to the following:

1. Owner must complete the Pet Profile for each pet using daycare services at CC.
2. Owner agrees to pay the rate for daycare in effect on the date pet is checked into CC. Owner agrees to pay all costs and charges for special services requested.
3. Rates and fees are subject to change. The rates and fees published in the CC reception area take precedence over those included in any other document or on the CC website.
4. Owner agrees that the pet shall not leave CC until all charges are paid to CC by Owner.
5. Owner certifies to the accuracy of all information given to CC about said pet. Owner recognizes that the staff at CC has agreed to accept their pet for care based upon the information provided by Owner.
6. All dogs must pass the CC behavior assessment interview for enrollment in our program. All dogs must be non-aggressive and neither food or toy protective. *Owners will need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person or any other dogs. Please remember that your dog will be spending time with other dogs and that their safety and health is our main priority. Although it is supervised play, your pet still might acquire an occasional nip or scratch.*
7. CC has the right to reject any dog that becomes aggressive or threatens to harm other dogs or staff.
8. If the pet becomes ill or if the state of the pet's health otherwise requires professional attention, CC will attempt to contact Owner in order to discuss treatment of the dog and/or call your veterinarian. CC, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the pet, all expenses to be paid by Owner.
9. CC will provide quality and reasonable care for dogs left in its care, but cannot provide constant observation of every dog.
10. All dogs must be spayed or neutered. All dogs must be over 4 months of age.
11. All dogs must have up-to-date vaccinations. Owners must submit written verification that their dogs have current DHLPP, Rabies and Kennel Cough vaccinations. *Specifically, the vaccines required are Distemper, Hepatitis, Leptospirosis, Parainfluenza, Parvovirus, Rabies, and Bordetella. It is Owner's responsibility to provide on-going verification of current vaccinations. Owner will be charged a "special needs fee" if it is necessary for CC staff to secure verification.*
12. All dogs must be in good health. Owner certifies that his/her dog is in good health and has been free from any condition that could potentially jeopardize other dogs. *Dogs who have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted.* If, at any time during daycare, a dog is noticed to have fleas or ticks, treatment will be applied and charged to the Owner at the

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minimum rate of \$30.00. All dogs will be examined for signs of fleas and ticks at check in and will not be admitted to day care if signs of fleas or ticks are noticed.

13. Quick release collars with nametags are required. Retractable leashes are not allowed.
14. All dogs must have a complete, up-to-date and approved enrollment form on file and commit to one-day-per-week minimum program participation. If this weekly commitment is not met, your dog may be required to undergo a re-assessment and fees may apply. If your pet has been out of daycare for two months or more, re-assessment is required and fees will be applied. **All CC forms must be signed by Owner before enrollment.**
15. Applicable fees are due and payable at the end of each day. Discounted packages are provided only if they are paid in advance. Pre-paid packages are non-refundable and expire 3 months from purchase date. See rate card at CC offices for details.
16. Hours of operation for daycare are Monday through Friday from 6:00 a.m. to 8:00 p.m. and Saturday and Sunday 7:00 a.m. to 7:00 p.m., and are subject to change. Drop off and pick up any time during these hours. *Late charge of \$1.00 per minute will be applied for pick up after hours of operation.* In addition to the daycare rate, Owner agrees to pay the applicable boarding rate if his/her dog is left in CC's care overnight.
17. Reservations are required. **Cancellations not made by 6:30 p.m. one business day prior to the scheduled daycare day will be charged full fees and invoiced to the Owner.**
18. Owner agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of CC.
19. Owner agrees that CC and its staff and volunteers will not be held liable for any problems or injuries that may occur while the dog is in the care of CC provided reasonable care and precautions are followed by CC staff, and that CC's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$200 per dog. Owner further agrees to be solely responsible for any and all acts or behavior of said dog while it is in the care of CC.
20. If Owner does not pick up the pet within fifteen (15) calendar days after the day the pet was due to be picked up, the pet shall be deemed to be abandoned, and necessary steps will be taken to turn the pet over to the proper authorities.

CC Manager \_\_\_\_\_

Pet Owner \_\_\_\_\_

Date \_\_\_\_\_